

State	State Consumer Complaint Contact Information
Alabama	<p><b>Department of Postsecondary Education</b>            Alabama Department of Postsecondary Education            PO Box 302130            Montgomery, AL 36130-2130  <a href="mailto:tivoli.nash@accs.edu">tivoli.nash@accs.edu</a>  <a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a></p>
Alaska	<p><b>Alaska Commission on Postsecondary Education</b>            PO Box 110505            Juneau, AK 99811-0505  <a href="mailto:eed.acpe-ia@alaska.gov">eed.acpe-ia@alaska.gov</a>  <a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a></p>
Arizona	<p><b>Arizona State Board for Private Postsecondary Education</b>            1740 W. Adams Street            Phoenix, AZ 85007  <a href="mailto:keith.blanchard@azppse.gov">keith.blanchard@azppse.gov</a>  <a href="https://ppse.az.gov/resources/student-complaint">https://ppse.az.gov/resources/student-complaint</a></p>
Arkansas	<p><b>Arkansas Higher Education Coordinating Board</b>            Arkansas Department of Higher Education            101 East Capitol Ave.            Little Rock, AR 72201  <a href="mailto:alana.boles@adhe.edu">alana.boles@adhe.edu</a>  <a href="https://sbpce.wufoo.com/forms/form-8040-complaint-form/">https://sbpce.wufoo.com/forms/form-8040-complaint-form/</a></p>
California	<p><b>California Bureau of Private Postsecondary Education</b>            California Bureau for Private Postsecondary Education            PO Box 980818            W. Sacramento, CA 95798-0818  <a href="mailto:bppe@dca.ca.gov">bppe@dca.ca.gov</a>  <a href="https://www.bppe.ca.gov/forms-ruhs/complaint.pdf">https://www.bppe.ca.gov/forms-ruhs/complaint.pdf</a></p>
Colorado	<p><b>Colorado Department of Higher Education Commission on Higher Education</b>            1600 Broadway, Suite 2200            Denver, Colorado 80202  <a href="mailto:Heather.delange@dhe.state.co.us">Heather.delange@dhe.state.co.us</a>  <a href="https://cdhe.colorado.gov/students/how-do-i/file-a-student-complaint">https://cdhe.colorado.gov/students/how-do-i/file-a-student-complaint</a></p>

<b>Connecticut</b>	<p><b>Connecticut Office of Higher Education</b>  450 Columbus Blvd, Suite 707  Hartford, CT 06103  <a href="mailto:emily.bjornberg@ct.gov">emily.bjornberg@ct.gov</a>  <a href="https://www.ohe.ct.gov/StudentComplaints.shtml">https://www.ohe.ct.gov/StudentComplaints.shtml</a></p>
<b>Delaware</b>	<p><b>Delaware Higher Education Office</b>  The Townsend Building  401 Federal Street, Suite 2  Dover, DE 19901-3639  <a href="mailto:Leigh.weldin@doe.k12.de.us">Leigh.weldin@doe.k12.de.us</a>  <a href="#">Student Complaint Form</a></p>
<b>District of Columbia</b>	<p><b>District of Columbia Office of the State Superintendent of Education Education Licensure Commission</b>  1050 First St. NE  Washington, DC 20002  <a href="mailto:osse.elcmail@dc.gov">osse.elcmail@dc.gov</a>  <a href="https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints">https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints</a></p>
<b>Florida</b>	<p><b>Florida Commission for Independent Education</b>  325 W. Gaines Street, Suite 1414  Tallahassee, FL 32399-0400  <a href="mailto:Michael.santoro@fldoe.org">Michael.santoro@fldoe.org</a>  <a href="https://www.fldoe.org/policy/cie/">https://www.fldoe.org/policy/cie/</a></p>
<b>Georgia</b>	<p><b>Georgia Nonpublic Postsecondary Education Commission</b>  2082 E. Exchange Pl. #220  Tucker, GA 30084-5334  <a href="mailto:patn@gnpec.ga.gov">patn@gnpec.ga.gov</a>  <a href="http://www.gnpec.georgia.gov/student-complaints">www.gnpec.georgia.gov/student-complaints</a></p>
<b>Hawaii</b>	<p><b>Hawaii Postsecondary Education Authorization Program (HPEAP)</b>  PO Box 541  Honolulu, Hawaii 96809  <a href="mailto:ocp@dcca.hawaii.gov">ocp@dcca.hawaii.gov</a>  <a href="https://web2.dcca.hawaii.gov/ocpcomplaint/">https://web2.dcca.hawaii.gov/ocpcomplaint/</a></p>
<b>Idaho</b>	<p><b>Idaho State Board of Education</b>  Attn: State Coordinator for Private Colleges and Proprietary Schools  650 West State Street  PO Box 83720  Boise, ID 83720-0037  <a href="mailto:tamara.baysinger@osbe.idaho.gov">tamara.baysinger@osbe.idaho.gov</a>  <a href="https://boardofed.idaho.gov/resources/complaint-form-for-proprietary-and-private-postsecondary-schools/">https://boardofed.idaho.gov/resources/complaint-form-for-proprietary-and-private-postsecondary-schools/</a></p>

<b>Illinois</b>	<p><b>The Illinois Board of Higher Education (IBHE)</b>  1 North Old State Capitol Plaza, Suite 333  Springfield, Illinois 62701-1377  <a href="mailto:complaints@ibhe.org">complaints@ibhe.org</a>  <a href="https://complaints.ibhe.org/">https://complaints.ibhe.org/</a></p>
<b>Indiana</b>	<p><b>Indiana Commission for Higher Education</b>  Attn: Director of State Authorization and Reciprocity  101 West Ohio Street, Suite 300  Indianapolis, IN 46204  <a href="mailto:complaints@che.in.gov">complaints@che.in.gov</a>  <a href="https://www.in.gov/che/2744.htm">https://www.in.gov/che/2744.htm</a></p>
<b>Iowa</b>	<p><b>Iowa Student Aid Commission</b>  475 SW 5th Street Ste D  Des Moines, Iowa 50309  <a href="mailto:stateauthorization@iowa.gov">stateauthorization@iowa.gov</a>  <a href="https://iowacollegeaid.gov/StudentComplaintForm">https://iowacollegeaid.gov/StudentComplaintForm</a></p>
<b>Kansas</b>	<p><b>Kansas Board of Regents</b>  1000 SW Jackson Street, Suite 520  Topeka, KS 66612-1368  <a href="mailto:complaints@ksbor.org">complaints@ksbor.org</a>  <a href="https://kansasregents.org/academic_affairs/private_out_of_state/complaint_process">https://kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p>
<b>Kentucky</b>	<p><b>Kentucky Council on Postsecondary Education</b>  100 Airport Road, Third Floor  Frankfort, KY 40601  <a href="mailto:cpeconsumercomplaint@ky.gov">cpeconsumercomplaint@ky.gov</a>  <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a></p>
<b>Louisiana</b>	<p><b>Louisiana Board of Regents,</b>  Attn: Program Administrator  PO Box 3677  Baton Rouge, LA 70821-3677  <a href="mailto:courtney.britton@laregents.edu">courtney.britton@laregents.edu</a>  <a href="https://www.laregents.edu/wp-content/uploads/2023/04/StudentComplaintProcedure_ProcessGuide2022-23.pdf">https://www.laregents.edu/wp-content/uploads/2023/04/StudentComplaintProcedure_ProcessGuide2022-23.pdf</a></p>
<b>Maine</b>	<p><b>Maine Department of Education</b>  Director of Higher Education and Educator Support Services  23 State House Station  Augusta, ME 04333-0023  <a href="mailto:angel.loredo@maine.gov">angel.loredo@maine.gov</a></p>

<b>Maryland</b>	<b>Maryland Higher Education Commission</b> 6 North Liberty Street, 10th Floor Baltimore, MD 21201 <a href="mailto:collegiatecomplaint.mhec@maryland.gov">collegiatecomplaint.mhec@maryland.gov</a> <a href="https://onestop.md.gov/forms/mhec-student-complaint-portal-5f74bfc0ab0f9d00fc796766">https://onestop.md.gov/forms/mhec-student-complaint-portal-5f74bfc0ab0f9d00fc796766</a>
<b>Massachusetts</b>	<b>Massachusetts Board of Higher Education</b> One Ashburton Place Room 1401 Boston, MA 02108 <a href="mailto:tjohnson@dhe.mass.edu">tjohnson@dhe.mass.edu</a> <a href="https://www.mass.edu/forstufam/complaints/complaintform.asp">https://www.mass.edu/forstufam/complaints/complaintform.asp</a>
<b>Michigan</b>	<b>Michigan Department of Labor and Economic Opportunity- Employment &amp; Training</b> P.O. Box 30726 Lansing, MI 48909 <a href="mailto:farhatj@michigan.gov">farhatj@michigan.gov</a> <a href="https://www.michigan.gov/leo/bureaus-agencies/wd/pss">https://www.michigan.gov/leo/bureaus-agencies/wd/pss</a>
<b>Minnesota</b>	<b>Minnesota Office of Higher Education</b> 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 <a href="mailto:kate.mccartan@state.mn.us">kate.mccartan@state.mn.us</a> <a href="https://www.ohe.state.mn.us/pdf/ComplaintForm.pdf">https://www.ohe.state.mn.us/pdf/ComplaintForm.pdf</a>
<b>Mississippi</b>	<b>Commission on Proprietary Schools and College Registration</b> 3825 Ridgewood Road Jackson, MS 39211 <a href="mailto:kverneuille@mccb.edu">kverneuille@mccb.edu</a> <a href="https://www.mccb.edu/cpscr-complaints">https://www.mccb.edu/cpscr-complaints</a>
<b>Missouri</b>	<b>Missouri Department of Higher Education and Workforce Development</b> 301 West High Street Jefferson City, MO 65101 <a href="mailto:laura.vedenhaupt@dhewd.mo.gov">laura.vedenhaupt@dhewd.mo.gov</a> <a href="http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>
<b>Montana</b>	<b>Montana Board of Regents</b> Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 <a href="mailto:stateauthorization@montana.edu">stateauthorization@montana.edu</a> <a href="https://mus.edu/MUS-Statement-of-Complaint-Process.asp">https://mus.edu/MUS-Statement-of-Complaint-Process.asp</a>

<b>Nebraska</b>	<b>Nebraska's Coordinating Commission for Postsecondary Education</b> PO Box 95005 Lincoln, NE 68509-5009 <a href="mailto:Kathleen.fimple@nebraska.gov">Kathleen.fimple@nebraska.gov</a> <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>
<b>Nevada</b>	<b>Nevada Commission on Postsecondary Education</b> 8778 S Maryland Parkway, Suite 115 Las Vegas, NV 89123 <a href="mailto:mjwu@detr.nv.gov">mjwu@detr.nv.gov</a> <a href="https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf">https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf</a>
<b>New Hampshire</b>	<b>New Hampshire Higher Education Commission</b> New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301 <a href="mailto:whitney.ca.vaillancourt@doe.nh.gov">whitney.ca.vaillancourt@doe.nh.gov</a> <a href="https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx">https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx</a>
<b>New Jersey</b>	<b>OSHE</b> P.O. Box 542 Trenton, NJ 08625 <a href="mailto:Suchir.Govindarajan@oshe.nj.gov">Suchir.Govindarajan@oshe.nj.gov</a> <a href="https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf">https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf</a>
<b>New Mexico</b>	<b>New Mexico Higher Education Department</b> 2044 Galisteo Street, Suite 4 Santa Fe, NM 87505-2100 <a href="mailto:HigherEd.Info@hed.nm.gov">HigherEd.Info@hed.nm.gov</a> <a href="https://hed.nm.gov/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf">https://hed.nm.gov/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf</a>
<b>New York</b>	<b>State University of New York</b> Central Administration State University Plaza Albany, NY 12246 <a href="https://www.nysed.gov/sites/default/files/programs/college-university-evaluation/complaint-form.docx">https://www.nysed.gov/sites/default/files/programs/college-university-evaluation/complaint-form.docx</a>
<b>North Carolina</b>	<b>State Authorization Unit of the University of North Carolina System</b> 223 S. West Street, Suite 1800 Raleigh, NC 27603 <a href="mailto:stateauthorization@northcarolina.edu">stateauthorization@northcarolina.edu</a> <a href="https://studentcomplaints.northcarolina.edu/form">https://studentcomplaints.northcarolina.edu/form</a>

<p><b>North Dakota</b></p>	<p><b>North Dakota University System</b>          Director of Academic Affairs &amp; Workforce Innovation          600 East Boulevard Ave, Dept 215          Bismarck, ND 58505-0230  <a href="mailto:stateauth@ndus.edu">stateauth@ndus.edu</a>  <a href="https://ndus.edu/state-authorization-sara">https://ndus.edu/state-authorization-sara</a></p>
<p><b>Ohio</b></p>	<p><b>Ohio Board of Regents</b>          25 South Front Street          Columbus, OH 43215-4183  <a href="mailto:ODHE-Complaints@highered.ohio.gov">ODHE-Complaints@highered.ohio.gov</a>  <a href="https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints">https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints</a></p>
<p><b>Oklahoma</b></p>	<p><b>Oklahoma State Regents for Higher Education</b>          655 Research Parkway, Suite 200          Oklahoma City, OK 73104  <a href="mailto:lechols@osrhe.edu">lechols@osrhe.edu</a>  <a href="https://www.okhighered.org/current-college-students/">https://www.okhighered.org/current-college-students/</a></p>
<p><b>Oregon</b></p>	<p><b>Office of Academic Policy and Authorization</b>          Higher Education Coordinating Commission          3225 25th St. SE          Salem, OR 97302  <a href="mailto:matthew.altman@hecc.oregon.gov">matthew.altman@hecc.oregon.gov</a>  <a href="https://www.oregon.gov/highered/institutions-programs/private/pages/private-postsecondary-complaints.aspx">https://www.oregon.gov/highered/institutions-programs/private/pages/private-postsecondary-complaints.aspx</a></p>
<p><b>Pennsylvania</b></p>	<p><b>Pennsylvania Department of Education</b>          333 Market Street          Harrisburg, PA 17126-0333  <a href="mailto:RA-HigherEducation@pa.gov">RA-HigherEducation@pa.gov</a>  <a href="http://www.education.pa.gov/SARA">www.education.pa.gov/SARA</a></p>
<p><b>Rhode Island</b></p>	<p><b>RI Office of the Postsecondary Commissioner</b>          560 Jefferson Boulevard Suite 200          Warwick, RI 02886  <a href="mailto:Deanna.velletri@riopc.edu">Deanna.velletri@riopc.edu</a>  <a href="https://riopc.edu/services/help-for-students">https://riopc.edu/services/help-for-students</a></p>
<p><b>South Carolina</b></p>	<p><b>South Carolina Commission on Higher Education</b>          1122 Lady St., Suite 300          Columbia, SC 29201  <a href="mailto:submitcomplaint@che.sc.gov">submitcomplaint@che.sc.gov</a>  <a href="https://che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf">https://che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf</a></p>

<p><b>South Dakota</b></p>	<p><b>Office of the Attorney General, Division of Consumer Protection</b>  1302 E. Hwy 13, Suite 3  Pierre, SD 57501-8053  <a href="https://consumer.sd.gov/complaintform.aspx">https://consumer.sd.gov/complaintform.aspx</a></p>
<p><b>Tennessee</b></p>	<p><b>Tennessee Higher Education Commission</b>  Regulatory Compliance Division  312 Rosa Parks Ave., 9th Floor  Nashville, TN 37243  <a href="mailto:julie.woodruff@tn.gov">julie.woodruff@tn.gov</a>  <a href="#">Request for Complaint Review (tn.gov)</a></p>
<p><b>Texas</b></p>	<p><b>THECB – Office of General Counsel</b>  PO Box 12788  Austin, TX 78711  <a href="mailto:studentcomplaints@highered.texas.gov">studentcomplaints@highered.texas.gov</a>  <a href="https://www.highered.texas.gov/links/student-complaints/">https://www.highered.texas.gov/links/student-complaints/</a></p>
<p><b>Utah</b></p>	<p><b>Utah Division of Consumer Protection</b>  160 E. 300 S.  SLC, UT 84114-6704  <a href="mailto:consumerprotection@utah.gov">consumerprotection@utah.gov</a>  <a href="https://dcp.utah.gov/complaints.html?f=c">https://dcp.utah.gov/complaints.html?f=c</a></p>
<p><b>Vermont</b></p>	<p><b>Vermont Agency of Education</b>  1 National Life Drive, Davis 5  Montpelier, VT 05620-2501  <a href="mailto:cassandra.ryan@vermont.gov">cassandra.ryan@vermont.gov</a>  <a href="https://education.vermont.gov/sites/aoe/files/documents/edu-complaint-resolution-for-postsecondary-education_0.pdf">https://education.vermont.gov/sites/aoe/files/documents/edu-complaint-resolution-for-postsecondary-education_0.pdf</a></p>
<p><b>Virginia</b></p>	<p><b>State Council of Higher Education for Virginia</b>  101 N. 14th St., James Monroe Building  Richmond, VA 23219  <a href="http://www.schev.edu/index/students-and-parents/resources/student-complaints">http://www.schev.edu/index/students-and-parents/resources/student-complaints</a></p>
<p><b>Washington</b></p>	<p><b>Washington Student Achievement Council</b>  P.O. Box 43430 Olympia, WA 98504-3430  <a href="mailto:tivolis@wsac.wa.gov">tivolis@wsac.wa.gov</a>  <a href="https://www.studentcomplaints.wa.gov/hc/en-us">https://www.studentcomplaints.wa.gov/hc/en-us</a></p>

<b>West Virginia</b>	<b>West Virginia Higher Education Policy Commission</b> 1018 Kanawha Blvd., E., Suite 700 Charleston, WV 25301 <a href="mailto:matt.turner@wvhepc.edu">matt.turner@wvhepc.edu</a> <a href="http://wvhepc.edu/Student-Complaint-Process">Student Complaint Process (wvhepc.edu)</a>
<b>Wisconsin</b>	<b>Wisconsin Educational Approval Board</b> P.O. Box 8366 Madison, WI 53708-8366 <a href="mailto:DSPSEAP@wisconsin.gov">DSPSEAP@wisconsin.gov</a> <a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx">https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx</a>
<b>Wyoming</b>	<b>Wyoming Department of Education</b> 122 W. 25th St, Ste E200 Cheyenne, WY 82002 <a href="mailto:elaine.marces@wyo.gov">elaine.marces@wyo.gov</a> <a href="https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf">https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf</a>

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