

State	State Consumer Complaint Contact Information
Alabama	Department of Postsecondary Education Alabama Department of Postsecondary Education PO Box 302130 Montgomery, AL 36130-2130 tivoli.nash@accs.edu https://www.accs.edu/about-accs/private-school-licensure/complaints/
Alaska	Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 eed.acpe-ia@alaska.gov https://acpe.alaska.gov/ConsumerProtection
Arizona	Arizona State Board for Private Postsecondary Education 1740 W. Adams Street Phoenix, AZ 85007 keith.blanchard@azppse.gov https://ppse.az.gov/resources/student-complaint
Arkansas	Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 101 East Capitol Ave. Little Rock, AR 72201 alana.boles@adhe.edu https://sbpce.wufoo.com/forms/form-8040-complaint-form/
California	California Bureau of Private Postsecondary Education California Bureau for Private Postsecondary Education PO Box 980818 W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf
Colorado	Colorado Department of Higher Education Commission on Higher Education 1600 Broadway, Suite 2200 Denver, Colorado 80202 Heather.delange@dhe.state.co.us https://cdhe.colorado.gov/students/how-do-i/file-a-student-complaint

Connecticut	Connecticut Office of Higher Education 450 Columbus Blvd, Suite 707 Hartford, CT 06103 emily.bjornberg@ct.gov https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US
Delaware	Delaware Higher Education Office The Townsend Building 401 Federal Street, Suite 2 Dover, DE 19901-3639 Leigh.weldin@doe.k12.de.us Student Complaint Form
District of Columbia	District of Columbia Office of the State Superintendent of Education Education Licensure Commission 1050 First St. NE Washington, DC 20002 osse.elcmail@dc.gov https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints
Florida	Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Michael.santoro@fldoe.org https://www.fldoe.org/policy/cie/
Georgia	Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220 Tucker, GA 30084-5334 patn@gnpec.ga.gov https://gnpec.georgia.gov/student-resources/complaints-against-institution
Hawaii	Hawaii Postsecondary Education Authorization Program (HPEAP) PO Box 541 Honolulu, Hawaii 96809 ocp@dcca.hawaii.gov https://web2.dcca.hawaii.gov/ocpcomplaint/
Idaho	Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street PO Box 83720 Boise, ID 83720-0037 tamara.baysinger@osbe.idaho.gov https://boardofed.idaho.gov/resources/complaint-form-for-proprietary-and-private-postsecondary-schools/

Illinois	The Illinois Board of Higher Education (IBHE) 1 North Old State Capitol Plaza, Suite 333 Springfield, Illinois 62701-1377 complaints@ibhe.org https://complaints.ibhe.org/
Indiana	Indiana Commission for Higher Education Attn: Director of State Authorization and Reciprocity 101 West Ohio Street, Suite 300 Indianapolis, IN 46204 complaints@che.in.gov https://www.in.gov/che/2744.htm
Iowa	Iowa Student Aid Commission 475 SW 5th Street Ste D Des Moines, Iowa 50309 stateauthorization@iowa.gov https://iowacollegeaid.gov/StudentComplaintForm
Kansas	Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 complaints@ksbor.org https://kansasregents.org/academic_affairs/private_out_of_state/complaint_process
Kentucky	Kentucky Council on Postsecondary Education 100 Airport Road, Third Floor Frankfort, KY 40601 cpeconsumercomplaint@ky.gov http://cpe.ky.gov/campuses/consumer_complaint.html
Louisiana	Louisiana Board of Regents, Attn: Program Administrator PO Box 3677 Baton Rouge, LA 70821-3677 courtney.britton@laregents.edu https://www.laregents.edu/wp-content/uploads/2023/04/StudentComplaintProcedure_ProcessGuide2022-23.pdf
Maine	Maine Department of Education Director of Higher Education and Educator Support Services 23 State House Station Augusta, ME 04333-0023 angel.loredo@maine.gov

Maryland	Maryland Higher Education Commission 6 North Liberty Street, 10th Floor Baltimore, MD 21201 collegiatecomplaint.mhec@maryland.gov https://onestop.md.gov/forms/mhec-student-complaint-portal-5f74bfc0ab0f9d00fc796766
Massachusetts	Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108 tjohnson@dhe.mass.edu https://www.mass.edu/forstufam/complaints/complaintform.asp
Michigan	Michigan Department of Labor and Economic Opportunity- Employment & Training P.O. Box 30726 Lansing, MI 48909 farhatj@michigan.gov https://www.michigan.gov/leo/bureaus-agencies/wd/pss
Minnesota	Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 kate.mccartan@state.mn.us https://www.ohe.state.mn.us/pdf/ComplaintForm.pdf
Mississippi	Commission on Proprietary Schools and College Registration 3825 Ridgewood Road Jackson, MS 39211 kverneuille@mccb.edu https://www.mccb.edu/cpscr-complaints
Missouri	Missouri Department of Higher Education and Workforce Development 301 West High Street Jefferson City, MO 65101 laura.vedenhaupt@dhewd.mo.gov http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 stateauthorization@montana.edu https://mus.edu/MUS-Statement-of-Complaint-Process.asp

Nebraska	Nebraska's Coordinating Commission for Postsecondary Education PO Box 95005 Lincoln, NE 68509-5009 Kathleen.fimple@nebraska.gov https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
Nevada	Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115 Las Vegas, NV 89123 mjwu@detr.nv.gov https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf
New Hampshire	New Hampshire Higher Education Commission New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301 whitney.ca.vaillancourt@doe.nh.gov https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx
New Jersey	OSHE P.O. Box 542 Trenton, NJ 08625 Suchir.Govindarajan@oshe.nj.gov https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf
New Mexico	New Mexico Higher Education Department 2044 Galisteo Street, Suite 4 Santa Fe, NM 87505-2100 HigherEd.Info@hed.nm.gov https://hed.nm.gov/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf
New York	State University of New York Central Administration State University Plaza Albany, NY 12246 https://www.nysed.gov/sites/default/files/programs/college-university-evaluation/complaint-form.docx
North Carolina	State Authorization Unit of the University of North Carolina System 223 S. West Street, Suite 1800 Raleigh, NC 27603 stateauthorization@northcarolina.edu https://studentcomplaints.northcarolina.edu/form

North Dakota	North Dakota University System Director of Academic Affairs & Workforce Innovation 600 East Boulevard Ave, Dept 215 Bismarck, ND 58505-0230 stateauth@ndus.edu https://ndus.edu/state-authorization-sara
Ohio	Ohio Board of Regents 25 South Front Street Columbus, OH 43215-4183 ODHE-Complaints@highered.ohio.gov https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints
Oklahoma	Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104 lechols@osrhe.edu https://www.okhighered.org/current-college-students/
Oregon	Office of Academic Policy and Authorization Higher Education Coordinating Commission 3225 25th St. SE Salem, OR 97302 matthew.altman@hecc.oregon.gov https://www.oregon.gov/highered/institutions-programs/private/pages/private-postsecondary-complaints.aspx
Pennsylvania	Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333 RA-HigherEducation@pa.gov www.education.pa.gov/SARA
Rhode Island	RI Office of the Postsecondary Commissioner 560 Jefferson Boulevard Suite 200 Warwick, RI 02886 Deanna.velletri@riopc.edu https://riopc.edu/services/help-for-students
South Carolina	South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 submitcomplaint@che.sc.gov https://che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf

South Dakota	Office of the Attorney General, Division of Consumer Protection 1302 E. Hwy 13, Suite 3 Pierre, SD 57501-8053 https://consumer.sd.gov/complaintform.aspx
Tennessee	Tennessee Higher Education Commission Regulatory Compliance Division 312 Rosa Parks Ave., 9th Floor Nashville, TN 37243 julie.woodruff@tn.gov Request for Complaint Review (tn.gov)
Texas	THECB – Office of General Counsel PO Box 12788 Austin, TX 78711 studentcomplaints@highered.texas.gov https://www.highered.texas.gov/links/student-complaints/
Utah	Utah Division of Consumer Protection 160 E. 300 S. SLC, UT 84114-6704 consumerprotection@utah.gov https://dcp.utah.gov/complaints.html?f=c
Vermont	Vermont Agency of Education 1 National Life Drive, Davis 5 Montpelier, VT 05620-2501 cassandra.ryan@vermont.gov https://education.vermont.gov/sites/aoe/files/documents/edu-complaint-resolution-for-postsecondary-education_0.pdf
Virginia	State Council of Higher Education for Virginia 101 N. 14th St., James Monroe Building Richmond, VA 23219 http://www.schev.edu/index/students-and-parents/resources/student-complaints
Washington	Washington Student Achievement Council P.O. Box 43430 Olympia, WA 98504-3430 tivolis@wsac.wa.gov https://www.studentcomplaints.wa.gov/hc/en-us

West Virginia	West Virginia Higher Education Policy Commission 1018 Kanawha Blvd., E., Suite 700 Charleston, WV 25301 matt.turner@wvhepc.edu Student Complaint Process (wvhepc.edu)
Wisconsin	Wisconsin Educational Approval Board P.O. Box 8366 Madison, WI 53708-8366 DSPSEAP@wisconsin.gov https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx
Wyoming	Wyoming Department of Education 122 W. 25th St, Ste E200 Cheyenne, WY 82002 elaine.marces@wyo.gov https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf

Last updated: January 23, 2024